DGK Heart Days 2016

Kardiologie Aktuell
Deutsche Rhythmus Tage
AGIK live
Akademiekurse
Basic Science Meeting

Berlin, Maritim Hotel
6 to 8 October 2016

SERVICE MANUAL FOR EXHIBITORS

Online order for additional equipment until 09.09.2016 via:
http://ht2016.dgk.org/aussteller-sponsoren/hallenplan-bestelltool/
Please forward all the required information concerning the exhibition to your exhibition stand constructors promptly!

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</table>
On the following pages, the most important information for a successful exhibition at MARITIM Hotel Berlin is made available to you. All relevant facts and data on all the aspects of the venue, your exhibition space, the guidelines concerning installation and removal and, last but not least, your contacts can be found here.*

m:con has extensive experience in organizing congresses and producing events, and offers individual solutions – with its excellent conception and organization and with its own ultra-modern equipment.

The professional team of m:con offers you support at any time.

www.mcon-mannheim.de

* Subject to alterations

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- **Organizer / Scientific responsible body**
  Deutsche Gesellschaft für Kardiologie – Herz- und Kreislaufforschung e.V.
  Grafenberg Allee 100
  40237 Düsseldorf
  Germany
  Fon +49 (0)211 / 600692 - 0
  Fax +49 (0)211 / 600692 -10
  kongress@dgk.org

- **Exhibition organization**
  m:con – mannheim:congress GmbH
  Rosengartenplatz 2
  68161 Mannheim
  Germany
  Bettina Häcker
  Fon +49 (0)621 / 4106 -105
  Fax +49 (0)621 / 4106 - 80 105
  bettina.haecker@mcon-mannheim.de

- **Exhibitor cards / congress tickets**
  m:con – mannheim:congress GmbH
  Manon Waas
  Fon +49 (0)621 / 4106 -102
  Fax +49 (0)621 / 4106 - 80 102
  manon.waas@mcon-mannheim.de

- **Venue**
  MARITIM Hotel Berlin
  Stauffenbergstr. 26
  10785 Berlin
  Germany
  Fon +49 (0)30 / 2065 - 1436
  meeting.ber@maritim.de
# Data of the Exhibition

## Opening times of the exhibition
- **Thursday,** 06.10.2016, 11.45 - 18.00 hrs
- **Friday,** 07.10.2016, 09.00 - 18.00 hrs

## Times and instructions for delivery:
- **Wednesday,** 05.10.2016, 07.00 - 11.00 hrs
  (Stands from 20 sqm on)
- 11.00 - 14.00 hrs
  (Stands from 9 - 20 sqm)
- 14.00 - 22.00 hrs
  (Stands less than 9 sqm)
- **Thursday,** 06.10.2016, 07.00 - 10.45 hrs
  (Last deliveries all stands)

Vehicles are to be removed immediately after un- and uploading.

## Times and instructions for installation:
- **Wednesday,** 05.10.2016, 07.00 - 22.00 hrs
  (Stands from 20 sqm on)
- 11.00 - 22.00 hrs
  (Stands from 9 - 20 sqm)
- 14.00 - 22.00 hrs
  (Stands less than 9 sqm)
- **Thursday,** 06.10.2016, 07.00 - 10.45 hrs
  (Last installation all stands)

Please note that owing to noise pollution, exhibition goods may only be unloaded until 22 hrs. From 22 hrs on, installation is only allowed inside the house and with prior consultation and approval by the organizer.

Please observe the instructions for removal in any case, otherwise current and following events may be disturbed. Stands that are not removed in time are cleared at your costs!

## Times and instructions for removal
- **Friday,** 07.10.2016, 18.00 - 22.00 hrs
- **Saturday,** 08.10.2016, 08.00 - 14.00 hrs

Please note that owing to noise pollution, exhibits may only be loaded until 22 hrs. From 22 hrs on, removal is only allowed inside the house and with prior consultation and approval by the organizer.

Please note: Loading until 22 hrs only!

Please note: Unloading until 22 hrs only!
Route via the motorway

- A10 to Dreieck Nuthetal
- A115 to Dreieck Funkturm
- A100 in direction to Hamburg
- Abfahrt Kaiserdamm, Heerstraße, Bismarckstrasse, Straße des 17. Juni, Großer Stern, Hofjägerallee, Tiergartenstraße, Stauffenbergstraße

Busses and trams

from Tegel airport
- Bus X9 to „Bahnhof Zoo“, from there take bus 200 to stop „Philharmonie“ (approx. 30-40 minutes)

from Schönefeld airport
- by rail to stop main station, from there take bus M85 to stop „Kulturforum“ (approx. 45-60 minutes)

from Berlin main station
- Bus M85 direction „S Lichterfelde West“ (Exit
04 | Parking facilities

Car
For parking please use the Martitim Hotels underground car park with costs (EURO 3.00 per hour or EURO 25.00 per day).

Heavy goods vehicle
Heavy good vehicles can be parked in the street “Straße 17. Juli”.

05 | Information on Delivery and Installation

Delivery
Owing to a shortage of space, deliveries can be carried out only on the days of installation. For organizational reasons, earlier deliveries have to be carried out by the forwarding company 'Spedition Schenker' (address see “Storage”, page 7) at your expense, otherwise they are returned at your costs.

For deliveries of advertising material, brochures and other articles, please indicate the following extended address:

MARITIM Hotel Berlin
DGK Heart Days 2016
Company name
Name of your contact at the exhibition
Mobil number of your contact at the exhibition
Stand number:
Stauffenbergstr. 26
10785 Berlin
Germany

Please note that deliveries have to be effected directly to the stand area. MARITIM Hotel Berlin and the congress organizer do not accept any deliveries. All deliveries are left to the owner's risk: m:con and the congress organizer do not assume any responsibility for deliveries.

MARITIM Hotel Berlin and the congress organizer do not accept any deliveries and do not assume any responsibility for deliveries: all deliveries are left to the owner’s risk.
Un- and uploading for MARITIM Hotel Berlin

The delivery to the MARITIM Hotel Berlin has to be made via Hitzigallee (on the back side of the hotel). Parking in the immediate vicinity of MARITIM Hotel Berlin, especially in loading yards and in front of the exits is prohibited for all types of vehicles. Vehicles are to be removed immediately after un- and uploading.

On entering the Hitzigallee, the time of arrival and the driver’s mobile number are taken down by one of our employees, and a time of departure is also agreed upon. Should pallets be delivered, please note that MARITIM Hotel Berlin cannot provide a hand pallet truck. It has to be provided by the exhibitor.

Lifts / good lifts

The delivery in the exhibition area is at ground level. Lifts are not necessary.

Storage

It is absolutely impossible to store any kind of exhibits or empties before, during or after the exhibition at the MARITIM Hotel Berlin. The storage of empties can be dealt with by e.g. the forwarding company Schenker:

DB SCHENKERSfairs
Mike Penkert
Servicegebäude Süd / Einfahrt Tor 25
Jafféstr. 2
14055 Berlin, Germany
Fon +49 (0)301 2995 - 442
Fax +49 (0)211 2995 - 8442
mike.penkert@dbschenker.com
The legal stipulations and regulations in their most current form must be observed for all exhibition stands, facilities, exhibits, materials and advertising that are brought into the MARITIM Hotel Berlin.

■ **Additional orders**
Orders for additional equipment can be placed online http://ht2016.dgk.org/aussteller-sponsoren/hallenplan-bestelltool/ until 09.09.2016.

After the above-mentioned date, orders can be placed on site only plus an extra charge of 20%!

Floorings of all kinds from 4 mm on require approval by the organizer, have to be highlighted in contrast colour and secured against stumbling and tripping. Exceeding construction heights from 2.50 cm on require canted edges in contrast colour.

■ **Advertising**
Any sort of advertising is only allowed within the stand rented by the exhibitor and only for the exhibitor’s own company and the exhibited articles manufactured or distributed by the exhibitor’s own company. All advertising effort outside the stand area has to be approved by the organizer of the exhibition.

The distribution and the display of printed matters and advertising material outside the own stand area is only allowed by our licensed service partner. Should you be interested, please refer to:

Dr. Wilhelmus GmbH
Mr. Wilhelmus
Fon + 49 (0)2204 / 66272
Fax + 49 (0)2204 / 22747
info@dr-wilhelmus.de

■ **Audiovisual presentations**
Any kind of presentations on the stand requires the organizer’s approval. Approval is granted with the pre-requisite that the presentation will not negatively affect or interrupt neighbouring stands and the ongoing congress. The organizer shall have the right to cancel a presentation in the event of disregard for his regulation.

■ **Construction height**
The maximum construction height for stands vary in the different areas.
Restrictions owing to structural causes have to be observed:
- in hall „Saal Maritim“: 2.80 m
- in the foyer hall „Saal Maritim“: 2.50 m
- in the main entrance foyer: 2.80 m

Prior approval by the exhibition organizer is necessary for construction heights exceeding 2.50 m. For this please send back the attached form until 02.09.2016.

The exhibitor is responsible for damage to facilities of MARITIM Hotel Berlin, floors etc., as well as to material let or lent to him.

■ **Disposal**
In general, reusable and eco-friendly materials have to be used for the installation and the operation of a stand. It is not allowed to leave any materials at MARITIM Hotel Berlin. Any materials left are disposed of without checking the value at the exhibitor’s cost and at a higher charge.

■ **Electricity**
The laying of electrical cables outside the stand, as well as connection to the supply network may only be carried out by MARITIM Hotel Berlin. For electrical installations inside the stand, as well as for the laying of electrical cables, the instructions of VDE have to be observed.

The equipment and the illumination of the stands have to be disconnected from the grid by the exhibitor after the end of the exhibition and before leaving the stand respectively. In case of non-observance as to the above mentioned switching off regarding equipment and illumination, m:con reserves its right to charge any costs that may result from additional consumption of electricity to the exhibitor’s account.

The exhibitor is responsible for the self-installation on the stand. If you wish electrical installations at a certain place, we ask you to let us have a sketch accordingly. If you require electricity, you can place your order online.
Emergency exits and escape routes
The aisles between the exhibition areas serve as escape routes in cases of Emergency. At no time should these aisles should be blocked. Escape routes must always be kept free of hindrance. The exit doors, emergency exits and their signposting must never be obstructed, built over, closed in, obstructed by drapes or disfigured in any way.

Empties
During the installation, the duration of the congress and the removal, it is not allowed to store empties on the stands, outside the stands, inside the MARITIM Hotel Berlin and in its outside area. Dispatch and storage of empties can be dealt with by the forwarding company Schenker (address see “Storage”, page 7).

Examination of the rented space
After the assignment of space, exhibitors must make themselves aware of any fixtures, in particular hall pillars, fire alarms, wall hydrants, ventilation systems, as well as uneven flooring. m:con shall not be responsible for the accuracy of dimensions on hall and stand plans.

Exhibition construction company
The exhibitor’s service handbook and all important information according the exhibition have to be forwarded to the exhibition construction company and other service providers by the exhibitor. The exhibitor’s service handbook is at your disposal on the internet at http://ht2016.dgk.org/aussteller-sponsoren/hallenplan-bestelltool/ at any time.

Exhibitor cards / congress tickets
Order for exhibitor cards and congress tickets can be placed by e-mail until 31.08.2016. Please send an Excel-sheet to manon.waas@mcon-mannheim.de with the name of the exhibitor and the indication whether a exhibitor card or a congress ticket should be booked. Please note, that exhibitor cards do not entitle the bearer to admittance to lectures, congress tickets entitle the bearer to admittance to lectures!

- Exhibitor cards with costs: 30.00 euros including VAT.
- Congress tickets: 1 congress ticket is free of charge up to an exhibition area of 6 sqm, 3 congress tickets are free of charge up to an exhibition area of 50 sqm, 5 tickets are free of charge with an exhibition area of over 50 sqm.

Fire protection
All materials of the stand have to be flame-resistant according to DIN 4102-1 (B1). The exhibitor must be able to furnish proof of flame-resistance on the stand at any time. The fire extinguishers, wall hydrants and emergency buttons at MARITIM Hotel Berlin must not be blocked or made inaccessible under any circumstances. It is not permitted to render the instruction signs illegible.

Floor covering
- In the hall „Saal Maritim“: blue carpet
- In the foyer of hall „Saal Maritim“: blue carpet
- In the main entrance foyer: light granite floor

Floor coverings and other floors have to be laid accident-proof and must not project over the boundary of the stand. If you lay floor coverings using double-sided adhesive tape, please note that it has to be removed without residue on removal. Use of adhesive tape is not allowed in the area of the entrance foyer. Remaining residues will be removed at the exhibitor’s cost.

The maximum floor loading capacity is 400 kg per sqm. In case that heavier exhibits are to be installed, it has to be arranged with and approved by the organizer. Loads should be distributed, concentrated heavy loads have to be avoided at any rate.

Forklift trucks / hand pallet trucks
Please note that MARITIM Hotel Berlin cannot place forklift trucks and hand pallet trucks at your disposal. This service can be dealt with by forwarding company Schenker (address see “Storage”, page 7). Please note that the use of forklift trucks is not allowed inside.
Glass and plexi-glass constructions
Only safety glass may be used in the construction of superstructures. Glass panes must be of a round edge construction or finished in such a way that potential injury risks are ruled out. Constructions made entirely of glass are to be marked at eye level. Safety glass must be used for any superstructures. Edges of glass sheets must either be rounded or designed in such a way that there is no risk of injury. Structures made entirely of glass must be marked at eye height.

Information counter for exhibitors
During the congress an information counter for exhibitors will be operated at the conference counter where an employee of ours will be at your disposal for repeat orders and for any queries concerning your participation in the exhibition that may occur.

Installation of stands
All stands have to be installed as self-supporting constructions. Fastenings on the walls, pillars and floors of the halls are not allowed. Pillars, buttresses, projections etc. within the exhibition area are part of the allocated space. It is not allowed to exceed the allocated space for installation. Sticking up of advertising material on the walls, pillars or other parts of the venue is not allowed. The exhibitor is liable for any damages owing to violations and is responsible for the security of the stand; they must provide evidence of this.

Lighting facilities and signs may not exceed the limits of the stand. m:con retains the right to bill for any additionally used space.

Escape routes, fire alarms, hydrants, electrical distributors, switchboards and telephone distributors have to be accessible. A minimum safe distance of 0.5 m to the ceiling sprinklers has to be kept.

Rear sides of stands which are visible and back onto neighbouring stands or those stands which are free standing must be of a smooth construction and neutral colour (white or light grey). The exhibition organizer reserves the right to insist on the modification of stands which are deemed inadequate or non-approved along with the right to order the removal of inappropriate exhibits when these are either bothersome or dangerous to visitors or exhibitors. Serious security defects can also lead to either partial or complete closure of the stand.

Insurance
The exhibitor shall be liable for all personal and material damages that arise from the operation of their exhibition stand and materials. It is recommended that the exhibitors obtain adequate insurance protection.

Glass and plexi-glass constructions

Hazardous materials
It is forbidden to use open fire or naked light, e.g. spirit, fuel, oil, gas, etc.

Hotel accommodation service
If you wish to book a hotel room, please contact:

Hotel Reservation Service (HRS)
Sabine Keller
T: +49 (0)221 2077 7320
F: +49 (0)221 2077 388
Sabine.Keller@hrs.de

Guarding
The organizer of the exhibition provides a general guarding without accepting responsibility for damage or loss. Articles brought to MARITIM Hotel Berlin are at the owner’s risk, m:con accepts no responsibility for articles deposited. The exhibitor has to take care of a special guarding for his stand and goods himself. Stand guarding service can only be ordered online.

Householder’s rights
MARITIM Hotel Berlin and the service providers commissioned by MARITIM Hotel Berlin shall have householder’s rights vis-à-vis the exhibitors, their builders and all individuals located in the exhibition space. The organizer shall have the right to expel from the MARITIM Hotel Berlin individuals who do not adhere to the regulations of MARITIM Hotel Berlin or the services providers commissioned by MARITIM Hotel Berlin or who violate the conditions for participation. The organizer shall also have the right to ban these individuals. MARITIM Hotel Berlin, m:con, persons commissioned by m:con, the police, the fire department and the supervisory authority shall have access to the stands at any time.

Illumination
Possibly, the general illumination at MARITIM Hotel Berlin is not sufficient to illuminate the individual stands effectively. In your own interest, we recommend to plan on additional installation of illumination on your stand.

Escape routes, fire alarms, hydrants, electrical distributors, switchboards and telephone distributors have to be accessible.
Internet access / EDP
Please note that in case of orders for internet access, the configuration or installation of additional hardware and software brought by the customer is not included in the range of delivery. The exhibitor is responsible for the observance of the licensing agreement in case of software brought by himself. Internet access can only be ordered online. The exhibitor is responsible for the rented technical equipment for the duration of the rent.

Exhibitors at the MARITIM Hotel Berlin are not permitted to set up and run their own wireless networks. Non-compliance with this regulation may as applicable result in claims for damages by the event organiser or the neighbouring exhibitors affected.

Motor vehicles
The exhibiting of motor vehicles must always be approved of by the exhibiting organization. Motor vehicles with internal-combustion engines may only be exhibited in MARITIM Hotel Berlin if the tank of the vehicle has been emptied to a maximum of 5 liters of gasoline and filled up with nitrogen, and also only if the battery cables have been disconnected.

Respirable dust badge: „Feinstaubplakette“
Please note that from 1rst January 2013 on it is absolutely necessary in Berlin to place a respirable dust badge coloured green in your car or lorry. You may get this badge at the TÜV, DEKRA, authorized garages and by internet. Please read up on this topic! Further information please find e.g. at www.umwelt-plakette.de/.

Smoking
Smoking is strictly forbidden in the whole inside area of the MARITIM Hotel Berlin at any time.

Storage of information material and brochures
The storage of informational material is only permitted in the amount required for that given day and only on the stand surface. Storage outside of the assigned stand surface is not permitted.

Suspensions
Prior approval by the organizer of the exhibition is necessary for suspensions. They are only allowed in exceptional cases.

Theft
In order to keep the danger of theft as low as possible, we ask you, in your own interest, not to leave your stand unattended after the delivery of exhibits. In general, a stand guarding, especially for the nights, is to be recommended. In any case, you should lock away valuable goods during the night. We recommend you never to leave your stand unattended during the opening hours and to make goods in danger of theft especially secure. On removal, we ask you not to leave your stand before valuable goods have been loaded or handed over to the carrier. If this is not possible, it is advisable to book a stand guarding.

Vouchers for the congress
In the run-up of the exhibition, you can hand out vouchers for the congress to your customers. The layout of the vouchers for the congress can be taken on by yourself. We ask you to send a draft of it to m:con participants registration, Mrs. Manon Waas, manon.waas@mcon-mannheim.de for approval until 31.08.2016. There will be a cashing-up of vouchers according on the number of vouchers exchanged.
07 | Catering

Food and beverages for catering on your stand are provided by MARITIM Hotel Berlin:

MARITIM Hotel Berlin  
Sandra Krieg  
Stauffenbergstr. 26  
10785 Berlin  
Germany  
Fon +49 (0)30 / 2065 - 1429  
Fax +49 (0)30 / 2065 - 1013  
skrieg.ber@maritim.de

Please note that orders for food and beverages can only be placed via this licenced caterer. If you wish to be supplied by another service, prior arrangements have to be made. The MARITIM Hotel Berlin may charge a fee for the transfer of its catering rights which is based on the number of sqm space per day of exhibition plus VAT. Therefore it is absolutely necessary to consult our service partner.

08 | Disclaimer

Articles brought into our house are at the owner’s risk, MARITIM Hotel Berlin and m:con accept no responsibility for articles deposited. There is no guarding at the exhibition. Stand guarding service can be ordered online.

Should you have any further questions concerning the exhibition, please get in touch with the indicated contacts.

Articles brought into our house are at the owner’s risk. MARITIM Hotel Berlin and m:con accept no responsibility for articles deposited.
**Approval for construction heights from 2.50 m on are necessary!**

Please reply at latest **02.09.2016** to:

Fax +49 (0)621 / 4106 - 80 105

m:con – mannheim:congress GmbH
Exhibition Organisation
Bettina Häcker
Rosengartenplatz 2, 68161 Mannheim, Germany

Please fill it out distinctly in block letters:

<table>
<thead>
<tr>
<th>Exhibitor</th>
<th>sqm</th>
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<tbody>
<tr>
<td>Stand number</td>
<td></td>
</tr>
</tbody>
</table>

**Stand construction company**

<table>
<thead>
<tr>
<th>Company / Organisation</th>
<th>First Name / Surname (Contact)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Street / P.O. Box</td>
<td>Phone</td>
</tr>
<tr>
<td>e-mail</td>
<td>Fax</td>
</tr>
<tr>
<td>Post Code / City</td>
<td>State / Country</td>
</tr>
<tr>
<td>Contact onsite</td>
<td>Mobile Phone onsite</td>
</tr>
</tbody>
</table>

We hereby submit the stand plan in digital form in a scale of at least 1:100 with details of dimensions and sectional elevations. *This plan was prepared pursuant to the directives of the Exhibitor’s Service Manual issued by m:con. We have noted the technical directives and fire safety regulations and will observe these.*

- [ ] Audio-/visual presentations are planned on the stand.

<table>
<thead>
<tr>
<th>Maximum stand height:</th>
<th>cm</th>
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<tbody>
<tr>
<td>(highest point of the stand)</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Total height of the floor covering:</th>
<th>cm</th>
</tr>
</thead>
</table>

Place, Date

Legally binding signature

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**To be completed by m:con – mannheim:congress GmbH:**

<table>
<thead>
<tr>
<th>Approved stand height:</th>
<th>cm</th>
</tr>
</thead>
<tbody>
<tr>
<td>(highest point of the stand)</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Approved height for the floor covering:</th>
<th>cm</th>
</tr>
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</table>

**Approval notation:**

Floorings of all kinds from 4 mm on require approval by the organizer, have to be highlighted in contrast colour and secured against stumbling and tripping. Exceeding construction heights from 2,50 cm on require canted edges in contrast colour.